

## **Integrated Policy:**

### **Quality, Safety & Health, Environmental, Energy and Facility**

By integrating quality, occupational safety and health, environmental, energy, and facility management systems into an Integrated Management System (IMS), Cofreth is committed to providing high-performance Facilities Management and Energy Services (FMES) without compromising sustainability in environmental, social and governance aspects for all stakeholders.

#### Principle

Cofreth demonstrates a strong belief that the bedrock of excellent service delivery rests upon the adoption of a professional and ethical business strategy. This strategic approach revolves around business growth, developing talents, adopting innovative technologies and the five well-defined management systems that originate from the organisational knowledge of the company.

The Management therefore instituted this Integrated Policy and focuses on the following commitments:

- 1) Deliver high quality, best value services and other characteristics and requirements of FMES as agreed with our customers
- 2) Comply with relevant statutory, contractual and other requirements under IMS
- 3) Eliminate potential hazards, reduce environmental pollution & OHS risk as identified under HIRADC and EAIA Lists
- 4) Manage the risks and opportunities identified in the IMS Risk and Opportunity Registers
- 5) Optimising building energy performance through procurement of energy-efficient product and services, efficient design and implementation of operational control
- 6) Provide necessary information and resources to achieve the established objectives and targets under IMS
- 7) Encourage staff and vendors to participate in the development of IMS programmes within the available resources
- 8) Instill awareness, develop effective leader, maintain competent and effective workforce through structured trainings
- 9) Continually improve IMS through audits, management reviews and other improvement activities

This policy aligns with the strategic direction of Cofreth and will be revised as necessary and communicated to all stakeholders



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